## HHH AND COLORADO.

## I THINK SOMEONE MAY HAVE STOLEN MY IDENTITY—WHAT SHOULD I DO?

## Keep a log of all your contacts and make copies of all documents!

- Contact appropriate local, State, and/or Federal, law enforcement agencies.
  - Broomfield Police Department—303-438-6400
  - Federal Trade Commission at 1-877-IDTHEFT; www.ftccomplaintassistant.gov
- Contact all creditors, by phone and in writing, to inform them of the problem.
- Alert your banks and request that steps be taken to close/change accounts
- Report mail fraud to the United States Postal Inspection Service at www.usps.com/ postalinspectors.
- Report Internet Fraud to the Internet Fraud Complaint Center (IFCC) at www.ic3.gov
- Call each of the three credit bureaus' and ask to have a "Fraud Alert" placed in your credit file asking that creditors call you before opening any new accounts.
  For ultimate protection request a "Credit Freeze".

Equifax 1-800-525-6285
Trans Union 1-800-680-7289
Experian 1-888-397-3742

- Contact the Social Security Administration's Fraud Hotline: 1-800-269-0271
- Contact the State office of the Department of Motor Vehicles: 303-205-8383
- If you have a wireless internet connection (router) ensure that the connection is "security enabled".
- Install/update virus, firewall, or mal-ware, software on all computers.
- Take your computer to a professional service for a scan of the hard drive for spyware, mal-ware, or viruses.
- Uninstall "P2P" (Peer to Peer) file sharing software; check shared files for sensitive documents which contain personal or financial information.
- Set up a "limited access user" account which has no "administrator" privileges, (sometimes called a "guest" account) on your computer, and use this account for all internet browsing or e-mail checking.
- Check social networking web pages to make sure your, or your family member's, personal information is not listed (dates of birth of children, home address, phone number(s) e-mail address, etc.)
- Contact an identity theft monitoring service/company.
- If someone was arrested, given a summons, or subjected to other legal process using your personal identifying information, you may petition the court where you reside for a "Finding of Factual Innocence". Forms for this process may be found at: <a href="http://www.courts.state.co.us/Forms/Forms\_List.cfm/Form\_Type\_ID/36">http://www.courts.state.co.us/Forms/Forms\_List.cfm/Form\_Type\_ID/36</a>
- If someone was arrested using your personal information You <u>MUST</u> contact the Colorado Bureau of Investigation: <a href="http://cbi.state.co.us/id/">http://cbi.state.co.us/id/</a>
  Ident ID Discrepancy.html

## **Additional Resources:**

- Colorado Bureau of Investigations—Colorado.gov
- Colorado Attorney Generals Office—coloradoattorneygeneral.gov